

Terms and Conditions

In-Store Return Policies:

All sales are final. Any damaged products may be brought in for review for exchange only. The damaged product must be brought in to the store in its original packaging accompanied with the receipt within 48 hours of purchase. We make no guarantee that the damaged product will be exchanged.

Gift Certificates

Gift Certificates make an ideal gift for any occasion. Gift Certificates are not refundable or redeemable for cash or refund. Skin Fitness does not replace lost gift certificates. In order to redeem a gift certificate, it must be present at the time of redemption.

Shipping Policies

Following successful payment approval, we strive to have your package shipped as quickly as possible. Most orders will ship within 48 hours. Most in - stock items will arrive within 7 - 10 business days. A street address is required. Include your daytime phone number when ordering. Please note that during times of heavy volume (Holidays!), all services may take longer than usual. Business days exclude weekends and holidays. Shipping charges are not refundable. If you have any questions about this policy, please call us at 1-707-763-7546.

Order Cancellation and Changes

We do not normally accept order cancellations or changes once an order has been processed via our web-site or by phone. If you email us with instructions to cancel your order, we can make no guarantee that this cancellation will be processed as requested. If you have a question about your order, please contact us at 1-707-763-7546.